



Patricia Wilson <communications@squamishminorhockey.com>

Fw: Ice Rink Shutdown

2 messages

Sean Bickerton <seanbickerton@yahoo.ca>

Tue, Sep 9, 2025 at 5:21 PM

To: president@squamishminorhockey.com

Cc: Squamish Minor Hockey Association <communications@squamishminorhockey.com>

Anna asked me to forward this. Please post or use as you see fit.

Regards,
Sean

[Sent from Yahoo Mail for iPhone](#)

Begin forwarded message:

On Tuesday, September 9, 2025, 2:16 PM, Sean Bickerton <seanbickerton@yahoo.ca> wrote:

Dear Mayor and Council,

You are meeting today to discuss the ice rink shutdown and associated issues. Please keep in mind that this shutdown was not due to unforeseen mechanical issues, or other truly unforeseen external factors. This shutdown came as a result of the \$21M renovation project being managed in such a way that the ice installation process was almost certainly to fail. This would make the broader concern here one of accountability and transparency in the context of potential mismanagement of a very high value contract and project by the project management team - Kinetic, and the District of Squamish.

As such, I request today, that you listen carefully to staff reports and updates in the meeting for hints of externalizing references such as 'the humidity rose unexpectedly', or 'the equipment was not designed for that level of humidity', and the like.

The bottom line here is that a renovation project involving an ice rink would need to be carefully planned and executed with the oversight of an engineer in order for the ice to be successfully installed in August as it usually is. Any project management approaches that did not intend to consider these challenges, or that made assumptions that any resulting issues could be dealt with as they arose, are indicators of gross mismanagement of this project and of a public recreation asset.

I implore you to ask staff hard questions and to press for answers to these hard questions. I know the current Mayor and Council did not cause this issue, but the oversight of operational programs, and associated successes, failures, and learnings are responsibilities that rest squarely on your shoulders.

As a concerned citizen, I request that Mayor and Council pursue answers to the following questions:

1. Is the renovation project behind schedule and if so why? What was the intended timeline?
2. Did delays to the renovation schedule lead to the ice installation being attempted in the absence of the lobby wall and other physical climate control mechanisms that would have been in place had the project been on schedule?
3. If the project is behind schedule, or if it is on schedule, did an engineer over see the impacts of the renovations to the ice installation processes and was a plan developed ahead of time to anticipate and mitigate potential issues that could

arise upon attempting to install the ice?

4. What is the specific detailed plan to open the rink again?

Finally, I would ask this of Mayor and Council:

5. What are you going to do to make this right by the community? The costs of ice surface rental, travel, and volunteer time has been monumental to the users, parents, volunteers and other rinks.

Thank you for your consideration,

Sean Bickerton

Leah Hodges <president@squamishminorhockey.com>

Tue, Sep 9, 2025 at 10:00 PM

To: Sean Bickerton <seanbickerton@yahoo.ca>

Cc: Squamish Minor Hockey Association <communications@squamishminorhockey.com>

Hello Sean,

Thank you for sending, Patricia will post to our website under advocating for a rink!

Thank you.

Leah Hodges

SMHA President

president@squamishminorhockey.com

The correspondence in this email is confidential, if you are not the intended recipient, please notify me and kindly delete it, thank you.

[Quoted text hidden]