

Patricia Wilson <communications@squamishminorhockey.com>

FW: Fees and Charges Updates

Leah Hodges president@squamishminorhockey.com>

Thu, Dec 4, 2025 at 5:53 AM

To: Mandy Foster <mfoster@squamish.ca>

Cc: Kim Muller <kmuller@squamish.ca>, Rosella Bianco <rbianco@squamish.ca>, Jay Deo <jdeo@squamish.ca>, Council <council@squamish.ca>, Andrew Slater <directora@squamishminorhockey.com>, Anna LeGood

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Dear Mandy,

Thank you for sharing the updated fee schedule adopted by Council on November 18.

I do want to express that the timing of this fee increase feels particularly difficult for our association and our families. Over the past several months, we have been navigating more operational issues at Brennan Park than we have experienced in previous seasons, including:

- Scheduled closures related to renovation requirements
- Ice issues and closures arising from renovation mishaps and recent job action
- Non-functioning heaters
- Severe humidity leading to fogging, dripping ceilings, and impaired visibility
- Dressing rooms that do not appear to be cleaned consistently
- Bleachers that are not being maintained

Our rental rates are increasing, yet the service levels and basic facility conditions have noticeably declined. This places our association in an extremely challenging position, particularly given the already limited ice time resulting from a facility that no longer meets the needs of our growing population.

Could you please advise when the community can expect a fulsome update on the status and timeline of the recreation centre renovations? A clear explanation of what work has caused the recent issues, how these issues will be resolved, and what remains outstanding would greatly assist us in communicating with our families and managing expectations, especially as we now need to explain an increase in registration fees that is directly tied to Brennan Park's rising costs.

We fully appreciate the pressures on municipal budgets, pressures that have been cited as a reason expansion is not in the immediate capital plan. However, it is very difficult to reconcile higher fees with a facility that is currently struggling to meet minimum operational standards. We look forward to understanding how these concerns will be addressed as we move into the new year.

Thank you.

Leah Hodges
SMHA President
president@squamishminorhockey.com

The correspondence in this email is confidential, if you are not the intended recipient, please notify me and kindly delete it, thank you.

From: Mandy Foster <mfoster@squamish.ca> Date: Friday, November 28, 2025 at 11:19 AM

To:

Cc: Kim Muller < kmuller@squamish.ca>, Rosella Bianco < rbianco@squamish.ca>

Subject: Fees and Charges Updates

Hello Everyone,

Our Fees and Charges Bylaw was adopted by Council on November 18th. The full Fees and Charges Schedules can be found <u>here</u>. I have attached the Recreation Services section for you.

Effective January 1, 2026, our new fee schedule will come into effect.

What has changed:

- 1. All rental fees were increased by 5% and rounded to the nearest \$0.50 (before tax)
- 2. Rental cancellations increased to 10 full calendar days before a rental starts, to receive 100% refund.

We will be looking at annual fee increases going forward. Due to our lack of increases over the last number of years, we have not kept up with our increased maintenance costs. Our goal is always to balance bringing fees up, but ensuring that accessibility and access are maintained, while also maintaining our service levels.

Please reach out if you have any questions.

Kindly, Mandy

Mandy Foster | Manager of Recreation Services
District of Squamish | Hardwired for Adventure
mfoster@squamish.ca | www.squamish.ca
Pronouns: she, her, hers Image description: Pride flag



I humbly acknowledge that I work on the traditional territory of the Squamish Nation, Skwxwú7mesh Úxwumixw

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